



win your day

with Innovations
for the Business of Water




Our story is rooted in loyalty to our customers and in sound stewardship. It's a story more than twelve decades strong, and its hero is you.

As a technology company, Neptune® makes data actionable using effective software and measurement systems that are interconnected by a smart network, with expertise and experience specifically focused on the business of water.

We carefully consider the trajectory of each utility, so you can count on an informative, forthright consultative process, followed by a tailored plan for the best possible outcome.

Win your day with Neptune, your **most valued partner**.

Connect to what's next in water.



**A strong
customer
focus is in
our DNA.**

Everything we do at Neptune is centered on our customers and their evolving needs as:



A Purposeful Utility

Technical solutions are designed to respond to YOUR needs as a water utility. Neptune technology focuses on ideas that effectively resolve the challenges you face in your daily work life and that assist you in planning and achieving future goals.



A Connected Utility

How well technology, data, and systems serve our customers is the true measure of our success. The connected age requires well-thought-out, ready-to-use tools to share information, linking your utility to solutions, consumers, and partners.



An Adaptive Utility

Our design and engineering processes allow utilities to adapt quickly to ever-evolving technologies while leveraging existing assets to accomplish your unique goals — and focus on the business of water.



A Responsible Utility

Together, we are stewards of a life-sustaining resource — water. Neptune is committed to help you protect water quality in the community you serve and partner in the education of the value of water.

Solve your unique business challenges.

Powerful connectivity keeps utilities resourceful and efficient. Forge relationships with trusted technology partners to help solve your business challenges across the utility.



Reduce Non-Revenue Water

Keep cash flowing by identifying real and apparent water loss.

- Capture highly-accurate reads without data handling errors
- Identify inaccurate meters and prioritize replacement
- Pinpoint anomalies in consumption activity for specific accounts
- Compare similar groups of users with AMR/AMI data



Improve Customer Service

Share actionable data to sustain customer confidence.

- Provide solid answers in seconds with consumption activity history
- Present it in person, print it on bills, or email detailed graphs
- Raise flags for leaks and backflows to prevent high water bills





Ensure Future Compatibility

Build on the system that's always ready.

- Do more with infrastructure investments using a build-on approach to technology
- Mix and match AMR and AMI data collection
- Integrate all your data seamlessly, then act on it



Save IT Resources

Keep data secure and available with a cloud-based Software-as-a-Service (SaaS) solution.

- Lift your IT burden with data that works for you
- Enjoy peace of mind with encrypted security as well as automatic upgrades and maintenance
- Achieve interoperability with actionable data across all utility departments



Implement Maintenance-Free AMI Networks

Eliminate systems maintenance with the industry's first LoRa Alliance™ certified Network-as-a-Service (NaaS) solution for AMI.

- LoRa® low power consumption and long-range connectivity to effectively cover your installed meter base
- Eliminates infrastructure costs and the burden of managing collection devices — freeing your utility to focus on water delivery and billing
- Provides for continuous monitoring and ongoing maintenance of the AMI infrastructure
- Allows your utility to balance the up-front costs with the long-term benefits of the network



Create a Smart City

Move forward with confidence with an open smart water network that leads to the city of tomorrow.

- Choose open standards-based communication infrastructure designed to grow with you and your smart city
- Build on the smart water technology you already have
- Use network-compliant, engineered systems and NaaS solutions with Neptune Internet of Things (IoT) technology



**Our passion
for excellence is
unwavering.**

Neptune continually invests in people, place, and technology, drawing some of the best designers and engineers in the field of water technology to focus on adaptive innovations. Anticipating the needs of the water utility, we've provided many industry firsts – including Neptune® R900® Network-as-a-Service (NaaS) technology, the water industry's first LoRa Alliance™ certified solution for water AMI networks. Solutions are engineered from our home base in Tallahassee, Alabama and in collaboration with our new Atlanta Innovation Center.



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