Neptune CONNECT
people + water + community

Aug. 16 - 18, 2020
Las Vegas, NV

2020 Neptune CONNECT Users' Conference Educational Session Overview

We hope to see you at Neptune CONNECT 2020! Along with our most popular core sessions, we are pleased to be introducing new topics and lesson formats this year.

SESSIONS AND TOPICS

MIGRATION FROM ON-PREMISE TO THE CLOUD

Learn about managing the transition from on-premise software to a cloud environment. Key decision factors for making a change will be shared.

INTRODUCTION TO NEPTUNE® 360™

Sessions for both AMR and AMI systems will be available. View a real-time demo and get your software application questions answered.

SYSTEM MIGRATION: AMR TO AMI

Make the most of your existing assets. We will share best practices to keep in mind as you consider a migration from AMR to Fixed Network AMI.

THE SMART WATER JOURNEY

Walk through the evolution from mobile systems to a Smart Water managed solution and all the steps in between. Explore the path forward so that you get the most out of your data while expanding your capabilities.

DATA SECURITY

The water sector is an attractive target for online attacks. Hear about potential dangers and best practices from Neptune's data security expert.

CUSTOMER AND PARTNER PRESENTATIONS

Hear case studies and lessons learned from other utilities along with best practices from industry experts.

NON-REVENUE WATER

Non-Revenue Water not only means wasted water, it impacts cash flow. Learn about water audits and proactively assessing water usage.

CUSTOMER SERVICE-DRIVEN SOLUTIONS

Proactively address customer service concerns when you improve issue identification and resolution. Discover how the data you're collecting can increase customer satisfaction.

NEW RF SYSTEMS 101

Learn and understand the basic principles of RF communications and how they apply to the R900®.

NEW TRENDS IN COMMUNICATIONS TECHNOLOGIES

Discuss major industry communication options such as licensed, unlicensed, cellular, and Wide-area-Networks, and applications for which they are used.

NEW HANDS-ON TRAINING AND LEARNING LABS

Go in-depth on a variety of topics in small group sessions. Class sizes will be limited for some topics and pre-registration will be required. Registration will open when the full conference schedule is published.

NEPTUNE METER SCHOOL

Several topics from Neptune's annual Meter School will be presented at a high level over a full day to teach you the basics of a variety of Neptune meters and registers. We will cover both residential and commercial meters.

RF TESTING AND RADIO TROUBLESHOOTING

Hands-on training for MIU installations and RF testing to troubleshoot.

NEPTUNE 360

In-person training for Neptune's cloud platform. Learn about dashboards and reporting, billing processes, and other admin features.

NEPTUNE 360 MOBILE

Hands-on experience with Neptune's mobile application.

LOCATION AND ACCOMMODATIONS

The conference will be held at the COSMOPOLITAN of Las Vegas

3708 S. Las Vegas Boulevard
Las Vegas, NV 89101

Please note that hotel policy requires one night's deposit of $179 plus taxes when you reserve. To secure the Neptune rate, please book using the link provided on the registration website.

CONFERENCE SCHEDULE

A detailed schedule will be published closer to the conference. We will begin with a welcome reception at 6 PM on Sunday, August 16, and conclude with an appreciation dinner on Tuesday, August 18.

REGISTRATION

Registration Type	Registration Fees*	
Neptune Customer	$195 until 3/31/2020	$295 after 3/31/20
Neptune Distributor	$395.00	

*Registration fees are in US dollars

Meals are included for the duration of the conference. Registration fees do not include hotel or travel. Spouses and guests are welcome at evening events and meals for an additional registration fee of $95.

Register Now: https://www.neptunetg.com/connect2020